



## DBTAC Products for Employers

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#### **INFORMATION AND OUTREACH**

##### **ADA Toll Free Number 800-949-4232 (v/tty)**

Do you have questions about the ADA? Contact the DBTAC toll free. Your call is routed to the DBTAC that serves the state from which your call originates.

##### **ADA Document Center [www.adata.org/adaportal/](http://www.adata.org/adaportal/)**

A comprehensive one stop web resource with more than 7,400 documents on the Americans with Disabilities Act (ADA) and other disability related laws.

##### **Employing People with Disabilities: National Network of DBTACs Speak Out [www.sedbtac.org/about/video/SEDisability\\_256k.asx](http://www.sedbtac.org/about/video/SEDisability_256k.asx)**

An eight-minute video highlighting the value of ADA compliance and focusing on employment of persons with disabilities. It can be used in training programs.

##### **The ADA and Hospitality [www.adainfo.org/hospitality/](http://www.adainfo.org/hospitality/)**

This initiative promotes accessibility and opportunity for people with disabilities within the hospitality industry. Visit this website to obtain materials and resources targeted to the hospitality industry.

##### **ADA Case Law Database [www.adacaselaw.org](http://www.adacaselaw.org)**

A comprehensive search tool that provides information pertaining to significant rulings under the Employment (Title I), Local and State, Government (Title II) and Places of

Public Accommodations (Title III) provisions of the Americans with Disabilities Act (ADA).

### **Accessible Technology for All**

<http://www.accessibletech.org/>

AccessibleTech.org builds a partnership between the disability and business communities to promote full and unrestricted participation in society for persons with disabilities through the promotion of technology that is accessible to all. The website contains a wealth of resources on the ADA and Accessible Information Technology.

### **TRAINING**

#### **Architectural Accessibility Series**

[www.accessibilityonline.org](http://www.accessibilityonline.org)

A series of free, monthly webinars and audio conferences on cover a variety of topics concerning accessibility to the built environment, information and communication technologies, and transportation. This program is a cooperative venture between the National Network of ADA Centers and the US Access Board. CEUs provided for a fee.

#### **National ADA Symposium**

[www.adasymposium.org](http://www.adasymposium.org)

An annual three day conference on the ADA designed for professionals who are involved in implementing the ADA, as well as individuals with disabilities and their family members. For the past decade, the ADA Symposium has brought representatives from key federal agencies responsible for implementing the ADA, the U.S. Department of Justice, the U.S. Access Board and the Equal Employment Opportunity Commission to provide training and updates. The extensive workshops on a wide array of topics, coupled with the expertise of nationally recognized presenters, have earned the National ADA Symposium the reputation as the most comprehensive conference on the Americans with Disabilities Act. Hallmarks of the Symposium are the ample opportunities for networking and problem solving among participants. Many participants report that one of the most important benefits of attending the Symposium was the opportunity to meet peers in their fields who became a source of ongoing professional support.

#### **ADA Training Resource Center**

[www.adacourse.org](http://www.adacourse.org)

Your one-stop website for courses, events and tools developed by the DBTAC: National Network of ADA Centers on the Americans with Disabilities Act.

#### **ADA Audio and Webinar Conference Series**

[www.ada-audio.org/](http://www.ada-audio.org/)

These series provide continuing education on regulations and trends under the ADA and Accessible Information Technology. A combination of teleconferencing and web-based technology is used to deliver cost-effective continuing education. The sessions are 90 minutes with opportunities for question and answers. Supplemental materials are posted on the website for participants to review and prepare for each session.

Organizations can support the professional development of an individual, an entire department or an entire agency for less than it costs to send one staff member to a comparable training event. Previous session transcripts can be accessed on the web at

[www.ada-audio.org](http://www.ada-audio.org)

## **Title II of the ADA for ADA Coordinators**

[www.adacourse.org/title2/index.php](http://www.adacourse.org/title2/index.php)

This FREE online tutorial is designed to orient ADA coordinators to their roles and how to address key ADA-related requirements applicable to state and local government under Title II of the Americans with Disabilities Act (ADA). This tutorial is approved for 0.3 CEU and 3 CRCC clock hours.

## **ADA Basic Building Blocks**

[www.adabasics.org](http://www.adabasics.org)

An introductory web course that explores the legal requirements and the spirit of the ADA. Two versions are available: 1) a FREE self-paced course organized into 12 topics that have been designed to be studied in order; and 2) an 8-week, moderated course (cost: \$295/person) that emphasizes the thought process required to answer questions about the ADA. Both versions cover the basic principles and core concepts contained in the ADA with interactive application exercises provided throughout the course to help participants apply newly learned concepts. Participants report increased knowledge about ADA-related issues important to their jobs. The moderated version has been approved for **14 CRCC credit hours** and **1.5 CEU Credits**. (Available in English and Spanish).

## **Accessible Parking Public Service Announcement**

[www.dbtacnorthwest.org/about-us/staff/psa](http://www.dbtacnorthwest.org/about-us/staff/psa)

This is a 60 second audio PSA with Robert David Hall on accessible parking that you can link to or download. It is also available in MP3 format from your DBTAC.

## **At Your Service: Welcoming Customers with Disabilities to Your One Stop Center**

[www.wiawebcourse.org](http://www.wiawebcourse.org)

This FREE online, self-paced web course is designed primarily for frontline staff and others interested in learning about ways to create an accessible and welcoming environment for customers with disabilities. Participants will increase their understanding of the needs and experiences of people with disabilities, learn how to adjust general customer service standards to meet the needs of customers with disabilities, and develop basic etiquette for interacting with customers who have disabilities. *At Your Service* has been approved by the University College at Syracuse University for **0.5 continuing education units (CEU)** which equates to 5 contact hours and approved by the Commission on Rehabilitation Counselor Certification (CRCC) for **5 CRCC clock hours**.

## **Disability Law Lowdown Podcast Series**

<http://dll.ada-podcast.org/>

Brought to you by nationally recognized leaders in the field of disability law, the Disability Law Lowdown Podcast delivers the latest in disability rights information twice a month. There are also a podcast in Spanish and in ASL. You can subscribe for free and have shows automatically delivered, or you can listen to the show and read the transcripts from this site.

## **National DBTAC Publication Portal**

<http://adaresources.org/>

This site features publications developed by the DBTACs on the ADA and other disability related topics that address specific topics or target certain audiences. Posted

publications include news articles, fact sheets, legal reviews, resource sheets, executive summaries of research papers with a link to the full paper, handbooks, and booklets.

## **Additional Products Available from Individual DBTACS**

### **DBTAC: NORTHEAST**

Contact Northeast ADA Center for more information about the following products ([dbtacnortheast@cornell.edu](mailto:dbtacnortheast@cornell.edu)):

Online informational brochures in English and Spanish on effective human resources policies and practices for people with disabilities and accommodations for specific disabilities

[www.hrtips.org](http://www.hrtips.org)

### **DBTAC: ROCKY MOUNTAIN ADA CENTER**

Contact Rocky Mountain ADA Center for more information about the following products (719-444-0268; [technicalassistance@mtc-inc.com](mailto:technicalassistance@mtc-inc.com)):

#### **Posters**

- Sign Language Basics
- Vital Signs poster and Vital Sign pocket guide
- Hospitality Signs (Region #3)
- Disability Etiquette (adult version)
- Service Animals Welcome

#### **DVDs and CDs**

- Kids Etiquette CD and accompanying poster
- Existing Facility Checklist DVD and Companion Guide (hardcopy of pictures and narrative)

Booklet "To Work or Not – The Choice is Yours"

ADA Quiz Book

Disability Etiquette "Business Card"

**DBTAC: National Network of ADA Centers**  
**1-800-949-4232 (voice/TTY)**

[www.adata.org](http://www.adata.org) \* [www.adacourse.org](http://www.adacourse.org) \* [www.adaanniversary.org](http://www.adaanniversary.org)